COMPANY PROFILE

NETCOM ZIMBABWE

www.netcomzw.com | support@netcomzw.com

OUR **STORY**

We are a Web & ICT Solutions company based in Harare, Zimbabwe. We are committed to providing our corporate and private clients with professional, robust, and affordable solutions that are the most appropriate for their individual needs. Client satisfaction and mutual trust form the backbone of our company, and a vast majority our clientele are originally gained through positive referrals.

We combine ideas with innovative technology and the latest trends to ensure businesses gain maximum advantage in a rapidly evolving marketplace. We like to see ourselves as a small, flexible, fast-moving team with big ideas and have friends and partners all over the world to help us make those ideas come alive. We love what we do.

OUR **PHILOSOPHY**

Our philosophy is that you have never arrived in this industry, so we keep brushing up and learning an improving constantly. Our focus is to deliver quality solutions within the agreed upon time-frame or before. We always give value for money and look at our client's as long-term friends.

OUR **MISSION**

Netcom Zimbabwe strives to be a leader in Website Design, Hosting, Messaging and ICT Solutions while offering top-notch customer support and one-on-one communication with the businesses we work with. We guarantee you will be satisfied with our work. Your business requirements are important to us and we don't just get the job done, we get it done right - the first time.

WEB DESIGN

DESIGNING OPPORTUNITIES FOR YOUR BUSINESS.

We do not believe in one-size-fits-all solutions. Your business needs a partner that knows your customers, requirements and goals. That's why we provide custom solutions, each and every time.

WEB DESIGN

Netcom provides you with effectively designed websites that incorporate not just an appealing and appropriate look and feel but make you really stand above the rest.

Netcom's professional web designers are committed to creating customer- focused websites that drive targeted visitors to your products or services and convert these visits into tangible results for your business.
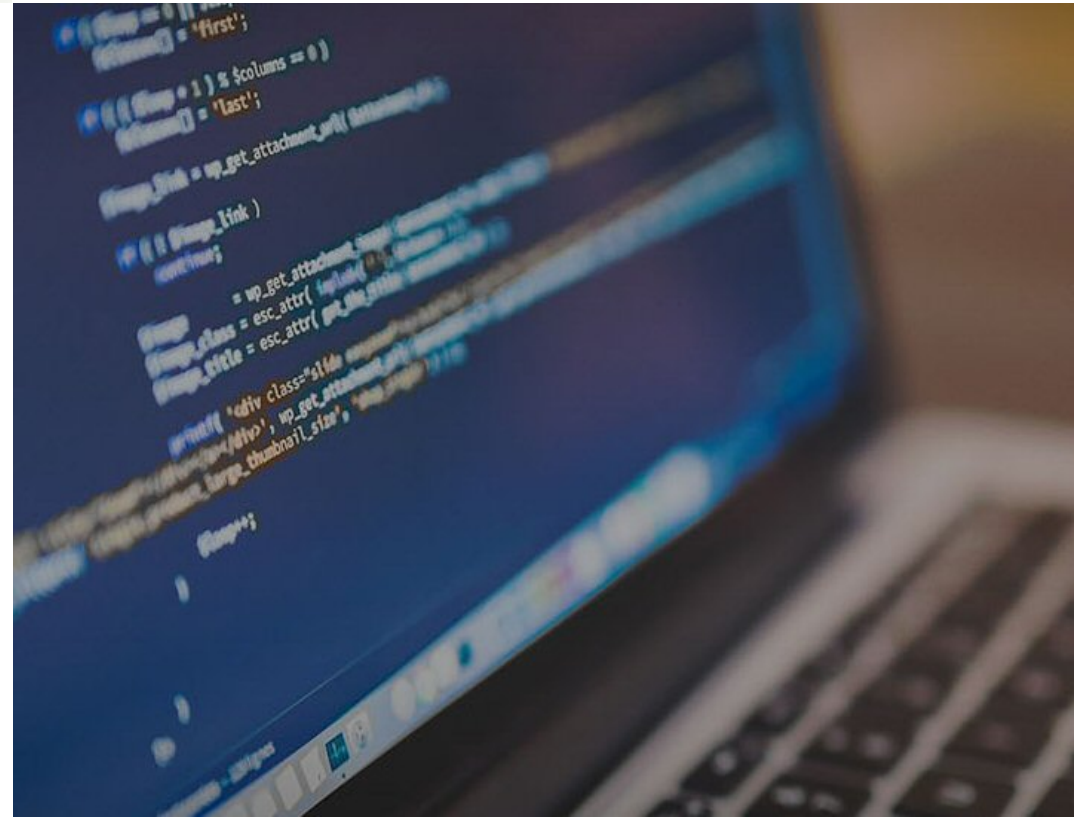
With our extensive expertise in developing effective web solutions coupled with strong creative and technical skills, we make your web site an accurate reflection of your goals and vision, and your web presence – dynamic and fully functioning extension of your business helping you develop competitive edge in the market.

WEB DEVELOPMENT

In tandem with web design, web development plays a vital role in your business site success. While web design covers the graphics and layout of your site, web development is the core coding that holds your web applications together.

Strong web development bolsters your web design so that you have error-free loading pages and a flexible web structure to support an expanding business.

Netcom provides web design and web development rooted in creativity and founded in technical expertise. Coupled with application development, we can develop custom solutions to meet your needs.

E-COMMERCE SOLUTIONS

Having a solid e-Commerce platform is the foundation of your online business, and we understand the importance of utilizing the latest technology to increase your profitability.

When it comes to developing an eCommerce website, or an eCommerce redesign, you need a partner that is focused and experienced in providing companies the best in professional e-Commerce web design solutions.

Our goal is to offer you all of the necessary design, development and search marketing services needed to be successful online. Now with integrated payment gateway, you can receive online payments direct to your bank account. Supporting major popular payment systems.

MAINTENANCE & MANAGEMENT

Once your web product is up and running, you will be provided with our support and maintenance afterwards in whatever way suits you most.

If you're struggling to keep your website current, running smoothly and adding value to your business, we're here to help. Our website maintenance services make sure your website is always up to date, secure and working for your business.

As your business grows and you want to add optional features, we will work with you to measure the performance of your application and make enhancements to ensure your strategy stays on track with your customers and the constantly changing Internet environment.

WEB HOSTING

WEB HOSTING THAT YOU WANT TO CHOOSE.

We are dedicated to providing the most reliable web hosting service possible. Fast, reliable, hosting at affordable prices. With your own cPanel you remain in control of all aspects of your account.

WEB & E-MAIL HOSTING

From registering your domain name to building out your website and managing your web hosting package, we've got the know-how to get you online. Netcom provides a specialised solution to meet the needs of businesses requiring reliable dedicated hosting solutions. Our services include Web Hosting, E-mail Hosting and Domain Registration. Each of our packages come with an easy to use online control panel, allowing you to manage all aspects of your account.
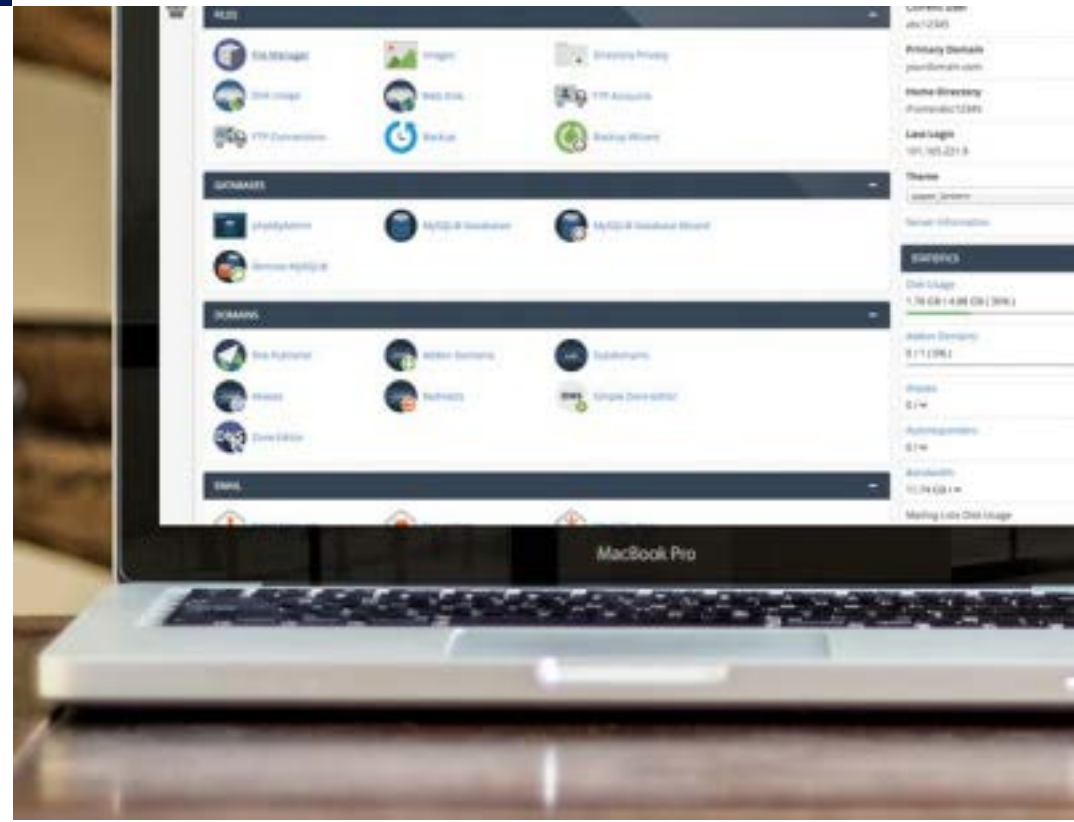
We pride ourselves in providing web & e-mail hosting with a rare combination of unmatched reliability, quality and affordability. Our platform also supports both International and Zimbabwean domain names.

TOTAL CONTROL

Our hosting solutions allow you to remain in control of your account at all times. cPanel is the most widely used and easiest control panel, that is why all Netcom hosting plans come with cPanel for account management.

With cPanel you can manage your website files, folders, and databases, create email accounts, manage domains, subdomains, modify DNS records and a lot more.

The user friendly cPanel web interface offers multiple features and it's the perfect solution for clients who want easy management of their account.

BACKUP & SECURITY

We monitor all our customer's websites with our unique antivirus and monitoring software. When we see a suspicious activity our skilled team of Server Security Specialists take an action to protect our servers and our customer's websites. We constantly perform security auditing to keep our customers safe and secured.

Managing your website backups has never been easier thanks to our updated backup tool. Our simple and user-friendly interface makes it easy to browse and restore automatic system backups and create instant on-demand backups yourself whenever you need to.

OPEN SOURCE ENVIRONMENT

With our QuickInstall tool, available on all Web Hosting plans, you can create any type of website: blog, forum, CMS, wiki, photo gallery, E-commerce store, and so much more! Since Netcom runs on Linux, Apache, MySQL, and PHP, thousands of existing applications and software are compatible.

Netcom web hosting provides a vast array of tools to take your idea or business online today. From site building tools and templates, to our one-click application installer, you'll find everything you need to launch your new website.

ICT SOLUTIONS

ICT SERVICES ADAPTED TO YOUR EXACT NEEDS.

Whatever it is we can do to enable you to run your business more smoothly; from assisting your internal team with a one-off systems improvement project to complete IT outsourcing; we'll do it well and we'll do it right the first time.

I.T SERVICES

We recognise that you want your technology to "just work", enabling you and your staff to perform your business tasks as efficiently as possible. We keep things simple, just common-sense advice and delivery.

From sorting out your backups, installing and managing servers to working with cloud-based applications and email solutions - even office expansions and moves - we have the knowledge and experience to get you where you want to be.

Our expertise spans across residential, small business and enterprise clients. We pride ourselves on listening to our customers and providing practical and independent IT support and advice that is relevant to your needs

MANAGED I.T

Our Managed IT Solutions are created bespoke for every client. We can take the core of our extensive IT expertise and mix it with a good understanding of your business needs to create the ideal package to suit your business.

Tailoring your package starts with your initial enquiry. We can visit you at your premises to discuss your business, existing systems and future plans. Spending time on- site can help us further understand your IT requirements.

With a wide range of I.T services, Netcom Zimbabwe can act as your IT department either for a simple monthly fee or on an ad hoc basis.

ONSITE I.T

For those companies who do not have a dedicated IT person or department it can sometimes be useful to have an IT technician onsite at your business.

We can usually have a member of our team onsite once a request has been made, and unless in exceptional circumstances, they will remain onsite until the problem is solved or equipment fixed.

When it comes to specific projects we will always work with our clients to plan and execute change to cause the minimum amount of disruption both to staff and to your customers.

NETWORKING SOLUTIONS

We can design, install and manage your entire network. We can supply most network hardware such as switches, routers, patch panels and cabinets, plus our installation engineers are experts in their field.

Whether you need a totally new system, to extend an existing network, or maybe you would like to improve on what you already have, we have it covered.

From design through installation and thorough testing. We can also design and install both ticketed and free access public Wi-Fi networks. These can be as an added bonus for customers present on your premises.

BULK SMS SOLUTIONS

WHERE EVERY MESSAGE IS AN OPPORTUNITY.

More and more small and medium sized companies are using SMS to communicate with their clients and to reach new potential customers. Don't be left behind in the competition. Start using SMS as your preferred communication and marketing method.

BULK SMS

Bulk SMS is a cost-effective marketing and notification solution. If you are seeking digital marketing solution to maximize business opportunities, acquire and retain customers, Netcom Zimbabwe's bulk sms messaging services is the right solution for you.

Our reliable service enables you to send Short Messaging Solution (SMS) to hundreds of thousands of your customers, members and other individuals with the touch of a button. With our custom interface, you can set Custom Sender IDs and schedule messages to be sent at a preset time and date.

WEB INTERFACE

Our user-friendly web interface is an intuitive and easy to use solution, ideal for mobile marketing and business sms communications. There is no application software to download and install. As a web-based platform, all you need to get started is a web browser and internet access.

Our Online SMS solution is ideal if you need access on the move as you can send Bulk SMS from any web-enabled PC from any corner of the world.
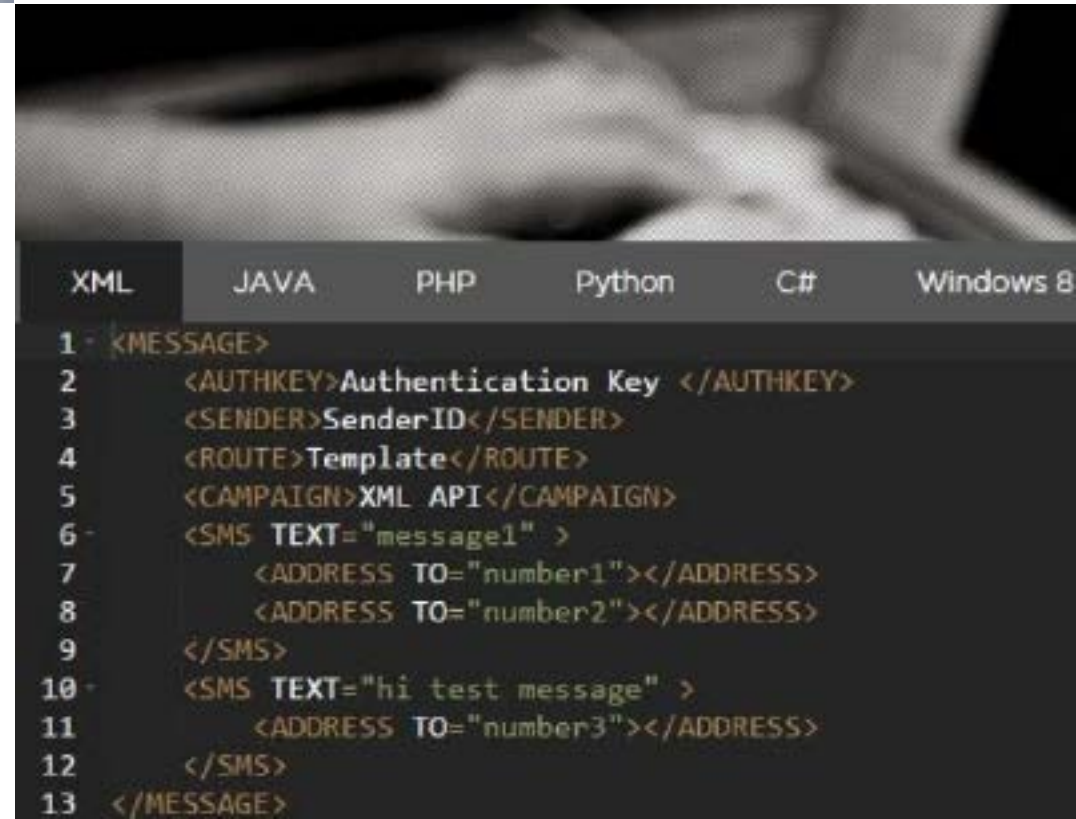
DESKTOP CLIENT

Extend the power of SMS to your desktop with the Bulk SMS Text Messenger. The BulkSMS Text Messenger is a software program that allows you to send SMS text messages from the desktop of your computer.

The Bulk SMS Desktop Client has the familiar look and feel of an e-mail client and is quick to install, easy to use, and readily available on your desktop.

SMS API

Connect your software our website to our sms gateway. Our HTTP API is intended to be used by programmers and developers who wish to connect their platforms to our gateway through HTTP connectivity.

Any programming language that supports the HTTP protocol can be used interface with our HTTP API, eg. CC+, Java, Python, VB, VB.net, ASP, ASP.net, Perl or PHP to name just a few.


```xml
                XML        JAVA        PHP        Python        C#        Windows 8
1 · <MESSAGE>
2        <AUTHKEY>Authentication Key </AUTHKEY>
3        <SENDER>SenderID</SENDER>
4        <ROUTE>Template</ROUTE>
5        <CAMPAIGN>XML API</CAMPAIGN>
6 ·      <SMS TEXT="message1" >
7            <ADDRESS TO="number1"></ADDRESS>
8            <ADDRESS TO="number2"></ADDRESS>
9        </SMS>
10 ·     <SMS TEXT="hi test message" >
11           <ADDRESS TO="number3"></ADDRESS>
12       </SMS>
13  </MESSAGE>
```

COMPANY **INFORMATION**

Company: Networked Computer Technologies T/A Netcom Zimbabwe

Registered Address: 37 Tunsgate Road, Mount Pleasant.

Harare, Zimbabwe.

BANKING **DETAILS**

Bank: Steward Bank

Branch: Kwame

Branch Code: 20102

Account Name: Networked Computer Technologies

Account Number: 1004336824

CONTACT **INFORMATION**

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+263 771 9353034

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E-mail: support@netcomzw.com

Website: www.netcomzw.com